

Technical Architect (Belgium)

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Company: Plat4mation

Location: Belgium

Category: computer-and-mathematical

Technical Architect

Are you a subject matter expert in the field of ServiceNow? Do you have broad experience in consulting, customer interaction and steering teams in the right direction? Do you thrive in linking business requirements to an awesome solution and implementation? Then you could be our new Technical Architect!

What will you do?

We are looking for a Technical Architect to join our team in Mechelen, Belgium! You get to join a Global ServiceNow Elite Partner that is 100% dedicated to delivering world-class digital business capabilities for customers. Ensuring they get the most value from the ServiceNow platform. Our broad services portfolio is exclusively built around ServiceNow, making us the one-stop-shop for all ServiceNow related advisory services, implementations, custom app developments and application maintenance & support.

Our Technical Architects play a key role in achieving success because they help customers in designing the best flow experiences on the ServiceNow platform. In this role, you create, safeguard, and propagate new solutions and best practices. You also take part in the presales process; building solid relationships with customers. Within our organization, you will act as the go-to person for questions about the ServiceNow platform because you know the platform inside out, as well as the applications we deliver.

Whilst safeguarding the delivered quality, you constantly raise the bar. In projects, you lead the team in implementing complex solutions and provide all the necessary technical advice. In answering these complex questions, you provide them with both solicited and unsolicited

advice. Furthermore, you have a clear view on the future of ServiceNow and the impact this will have on our customers and own ServiceNow practice. Because this position requires you to maintain strong relations with contacts at ServiceNow, customers and partners, it's important that you know how to network.

Scope of your work:

You are primary point of contact for a customer and make recommendations for effective and cost-efficient workflows.

As Trusted Advisor you create and maintain effective customer relationships to ensure customer satisfaction.

You create, safeguard, and propagate new solutions and best practices.

You take part in the pre-sales process, during which you build solid solution relationships with our customers.

You are the go-to-person for questions about the ServiceNow platform as you know the platform inside and out, as well as the applications we deliver.

Tailor our value proposition to client requirements based on in-depth research of specific business conditions and drivers.

You actively monitor progress and report on milestones and budget to the customer and/or the manager at Plat4mation.

We ask

Bachelor or master's degree in Computer Science or Information Technology or related field

> 5 years of ServiceNow experience – you've worked with at least three ServiceNow modules

5+ years of technical consultancy and architecture experience

Strong communication, explanation, and presentation skills

Experienced in consultative selling

Excellent technical skills in different technologies

Undeniable passion for ServiceNow, Business and IT

Mature character, full of energy

Ability to work independently and lead others

What's in it for you

Flexible work environment in modern offices

Modern laptop

Transportation, internet and phone allowance

Company car

Group insurance

Medical insurance

Digital meal vouchers

A modern, flexible and multicultural workplace at an innovative and global company

Ambitious and kind colleagues from all over the world

A challenging position with lots of room to grow

Fun in everything we do

Our culture

Working at Plat4mation evolves around working from your internal drive to make a difference for people in combination with having fun. We always go the extra mile to deliver on what we promise! Joy is what connects us and what drives us to get the best out of ourselves. That's why we host several Fun4U activities each year, like a global hackathon, drinks and inspiring lunch sessions (check out our !).

Your development is our number one priority. This means you get room to grow. We strongly believe that personal development and ambitions are key to our company's success. Because when you keep learning, you continuously improve yourself. That's why we coach you on the job, but also help you to explore and develop your interpersonal skills.

About Plat4mation

We are a global pure-play ServiceNow partner that makes work flow. Our goal is to boost workforce productivity and happiness by implementing solutions that provide great experiences and ensure work flows intelligently across and between organizations. Furthermore, we future-proof our solutions by enabling our customers to continually measure and improve performance.

Besides offering world-class ServiceNow Implementation and , we provide thought leadership to strategically guide our customers to take full advantage of all ServiceNow capabilities. Our award-winning ensure we can transform any business need into a powerful digital business application.

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