BIS Quality Business Analyst

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Company: Argenx

Location: Ghent

Category: computer-and-mathematical

argenx is a global immunology company committed to improving the lives of people suffering from severe autoimmune diseases and cancer. Partnering with leading academic researchers through its Immunology Innovation Program (IIP), argenx is translating immunology breakthroughs into a world-class portfolio of novel antibody-based medicines. argenx's first experimental medicine, efgartigimod, is being evaluated in multiple autoimmune diseases, including myasthenia gravis (MG), pemphigus vulgaris (PV), immune thrombocytopenia (ITP), and chronic inflammatory demyelinating polyneuropathy (CIDP). argenx is located in Ghent, Belgium, Boston, Massachusetts and Tokyo, Japan.

Scope of the job

The Business Analyst is responsible to identify, design and document business processes and applications requirements belonging to its area of interest. The business analyst will serve as link between business stakeholders and BIS (Business Information Systems) teams by facilitating communication and determining objectives that align with stated and unstated business need.

As the liaison between BIS team(s) for the Quality area and the Quality Business function, the role entails creating, developing, overseeing, organizing, storing, and analyzing data and processes within the Quality area.

Role

Obtain a deep understanding of relevant business area(s) to be able to recommend solutions and build high-quality requirements

Collaborate with BIS Managers on roadmap planning and prioritization

Gather business requirements using common techniques such as:InterviewsQuestionnairesPrototypingDocument AnalysisBrainstorming

Identify specific business opportunities. Shape business requirements by making recommendations and challenging them by suggesting alternatives to proposed solutions.

Formulate techniques for defining processes and quality data collection to ensure adequacy, accuracy and legitimacy of data

Help improve the quality of IT services by analysing the core business needs

Understand technical options, limitations, costs, and risks. Communicate trade-offs to business partners and work with them to shape requirements accordingly

Translate conceptual user requirements into precise, detailed functional requirements

Work with business stakeholders and delivery teams (internal or external) to prioritize requirements

Help resolve competing priorities between stakeholder groups facilitatig discussions. Facilitate escalation of issues where appropriate.

Create artifacts as appropriate, including business case documentation, scope documentation, and process flows

Support delivery teams as they develop, test, and deploy solutions. Review delivery team output to ensure requirements are correctly met

Define and participate in user acceptance testing process

Document current processes and models to understand inefficiencies or gaps. Identify automation opportunities. Act as a liaison between the solution provider and the business

Propose and promote a strategy to rationalize the existing platforms

Job requirements

Good Understanding of Quality area, data and processes where quality is a key contributor or owner within (Bio)pharmaceutical company

Good Understanding of Quality organisation

A Bachelor's degree or equivalent combination of education and experience

Minimum 5 years of relevant experience in Biopharmaceutical Development functions

Digital background preferably in a pharmaceutical environment

Proven ability to work in a highly regulated environment

Experience withCSVQuality Management System Knowledge of new technologies (e.g. RPA, AI, Advanced analytics, ...)Data Management, Data integrationQuality platforms, preferably Veeva

Ability to quickly learn the objectives, structures, operations, and policies of a new business area

Strong problem resolution, negotiation, and influencing skills

Demonstrated ability to engage delivery team and business partners to achieve target outcomes

Proven interpersonal skills and an ability to influence senior leaders and peers

Demonstrated ability to communicate complex technical information in a simplified manner to various stakeholders verbally and in writing

Experience creating documentation such as business case documentation or business requirements summaries

Experience with agile development methodologies and agile planning tools

Experience in translating business requirements in high quality documentation in a CSV framework

Offer:

A competitive salary package with extensive benefits.

A work environment in a successful, dynamic, rapidly growing biotech company.

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