

## Business Analyst

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Company: Telenet

Location: Mechelen

Category: computer-and-mathematical

The Telenet B2B Sales Teams are looking for a motivated colleague to strengthen us as a Business Analyst.

The Business Analyst optimizes business value by analyzing and designing insights/concepts and solutions for both existing and future challenges/questions and/or business needs, by presenting improvement opportunities within the B2B circle. He/she acts as a bridge between the business and the BEAT organization (Business Excellence Acceleration Tribe) and relies on knowledge and a trust relationship within both domains. As a Business Analyst, you focus on leveraging your robust skills in data and reporting to drive informed decision-making and optimize business processes.

As a Business Analyst, you are responsible for:

Analyzing business needs/challenges and/or questions.

Assessing impact on sales tools, sales dashboards, sales processes, and sales teams.

Gathering, defining, and documenting functional requirements.

Acting as a point of contact and domain expert for internal and external stakeholders.

Providing and/or consolidating factual and/or statistical information and/or analyses to support operational and strategic decision-making.

Developing comprehensive reports and dashboards to communicate findings to key stakeholders.

Collecting, analyzing, and interpreting data to identify trends, patterns, and insights relevant to our solutions.

What we offer:

You will join a company that invests in you and optimally adjusts your work environment to your needs. This way, you can develop yourself while also ensuring a good balance between work and personal life. What else do we compete for?

You get all the opportunities to further develop your expertise. We encourage your personal growth with internal mobility opportunities and extensive learning possibilities, but also give you the chance to press the pause button over time or take a completely different direction.

A varied job in which you achieve tangible results and make your mark.

A competitive gross monthly salary supplemented with numerous secondary employment conditions.

The pleasant company of colleagues who are just as passionate as you.

Our ideal Business Analyst: ... has solid (>3 years) experience in business analysis. Demonstrable experience in a B2B environment, preferably within Telco and IT.

Strong skills in data analysis tools.

Expertise in creating visually compliant reports and dashboards.

Detail-oriented with a focus on delivering high-quality results.

You can articulate complex (technical) matters clearly for a general (non-technical) audience.

You have minimal experience in at least one of the following domains: AGILE, JIRA, Confluence, BPMN, SQL.

You have strong communication, diplomatic, and stakeholder management skills to guide, influence, and persuade others.

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