

Business Application Technical Analyst

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Company: Euroclear

Location: Belgium

Category: computer-and-mathematical

Division: Group Business Solutions (GBS)

We are looking for a Technical Expert to join our Risk & Compliance roadmap team. You will be the interface between the business and the different technology/infrastructure teams. The role entails gaining a deep understanding of the application functionalities, ensuring adequate infrastructure is in place, handling installation and upgrades (up to doing some smaller installations yourself if appropriate). The role will also require a meaningful project management dimension and the coordination of different project teams (business and infrastructure) involved in the development/maintenance of applications.

Your role

Develop design specifications in line with the required business and operational requirements.

Coordinate any application changes (.: upgrades, migrations, SSO...) or associated infrastructure changes.

Supervise the IT operations for the applications and ensure the level of service remains within expectations.

Develop and maintain project plans and forecasts, including resource requirements, costs, risks.

Define deliverables, assign their production to project team members, and supervise their progress and quality.

Lead the risk, issue, and change control processes for assigned projects and track action items.

Control and supervise the progress of projects, reporting to IT Management and to your sponsor.

Ensure sufficient knowledge shared within the team to maintain the applications and raise any issues when this is not the case.

Investigate software problems and coordinate problem resolution with software vendors and infrastructure team.

Your qualifications

Bachelor or master's degree in IT and at least 5 years of experience in a similar role.

Project management experience (ideally 3 years).

Experience of installation and/or coordination of the installation of several business applications in a corporate context (including working with external vendors).

Exposure to applications using different infrastructure landscapes and working with infrastructure teams to fulfill its requirements.

Soft & Technical skills

Technical skills: multiple platforms (Windows, Linux), SQL, SSIS, file transfers, network.

Good Knowledge on Data extraction, data transformation and data load processes (SSIS packages development experience is helpful).

Working experience in an agile context.

Excellent analytical skills with effective and creative problems solving skills with the ability to identify issues and fix or identify the internal resources to assist.

You are proficient in English.

#LI-LA1

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