

Cloud Center of Excellence - Lead

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Company: Atlas Copco

Location: Belgium

Category: computer-and-mathematical

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Our solutions are a key part of most industries - electronics, medical research, renewable energy, food production, infrastructure and many more. Working with us means working with the latest technologies and groundbreaking, sustainable innovations.

Join us on our journey for a better tomorrow.

Your Role

Atlas Copco Cloud Environment

Atlas Copco has a large and global Azure cloud platform and will be expanding quite extensively over the next years.

We, the global Solution & Architecture team, established a Cloud Center of Excellence to guide and enable our business to get the most out of the Cloud. We create and maintain the cloud platform; we ensure that its services are easy to consume, and we operate centrally managed components.

Atlas Copco has a managed services partner for operating the Azure Cloud environment and provides consultants on a per-need basis.

Atlas Copco looks towards a cloud-agnostic way of working and multi-cloud but not yet in place.

The CCoE (Cloud Center of Excellence) is a team that has 7 members (int and ext) with different specializations (devops, finops, SRE, governance, ...). Every person has

his/hers specialization but can take up tasks from other members since we want to work towards T-shaped profiles.

Roles & Responsibilities

You will be responsible to lead the Cloud Center of Excellence like a scrum master on an agile team.

You will be responsible and the main contact point for the Cloud managed service partner and the Cloud vendor.

You will be working together with the Cloud managed service provider for new services, contract changes, invoicing, monitoring SLAs,

Dispute and Escalation Management: Assist the Vendor and Contract Manager and regional IT teams with escalations and disputes.

Be a cloud ambassador towards the organization and support in creating training material/documentation.

Work together with other teams (Identity and Access Management, networking, security, process, communication team) to have alignment.

Ensure adherence to the ITSM processes for the solution lifecycle: Incident & Request, Change, Problem, Event & monitoring, Knowledge, Configuration, CMDB among the principal ones.

To succeed, you will need

Experience Requirements

Vendor management experience preferably with managed service providers

Experience with a cloud environment

Experience in leading teams in an agile way

Experience with ITIL is a plus

Technical Skills

Good cloud knowledge is a plus (AWS or Azure)

Non-technical Skills

A person with a passion for the job

Objective-oriented, self-organized and self-driven

End user-centric and business-minded

Able to bring structure to the unstructured

People manager

A high degree of learning capabilities

Team player

Creative Problem Solving

Result/goal-oriented

Security minded

Ability to continuously improve / find always a better way

Strong verbal and written English Language skills are a must

In return, we offer you

A friendly, family-like atmosphere.

Plenty of opportunities to grow and develop.

A culture known for respectful interaction, ethical behavior and integrity.

An organization that uses diversity as a driver of performance.

Potential to see your ideas realized and to make an impact.

New challenges and new things to learn every day.

City

Prague, Wilrijk

Recruiter

Lenka Jicinska

Hiring Manager

Jan Verhulst

Last Day to Apply

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