

CLT Business Lending

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Company: Oliver James

Location: Belgium

Category: computer-and-mathematical

Job TitleDaily Banking Specialist

Location: Brussels, Antwerp, Gent

As a Daily Banking Specialist, you will be responsible for managing day-to-day banking operations and delivering high-quality services to our customers. You will play a pivotal role in ensuring seamless transactions, resolving inquiries, and fostering strong relationships with clients.

Key Responsibilities:

Provide excellent customer service to clients by addressing inquiries, resolving issues, and assisting with various banking transactions, including deposits, withdrawals, transfers, and account inquiries.

Execute and oversee daily banking transactions accurately and efficiently, adhering to established policies, procedures, and regulatory requirements.

Assist customers with account opening, closing, and maintenance procedures.

Educate clients on available banking products, services, and digital banking platforms to meet their financial needs and goals.

Identify opportunities to promote additional banking products and services to existing customers based on their financial preferences and needs.

Collaborate with sales teams to achieve revenue targets and customer satisfaction goals.

Stay updated on banking regulations, industry trends, and best practices related to daily banking operations.

Qualifications:

Bachelor's degree in Finance, Business Administration, Economics, or related field preferred.

Fluency in **English** and **French** or **Dutch**.

1 year of experience in retail banking, customer service, or financial services industry.

Strong understanding of banking products, services, and operational procedures.

Excellent interpersonal and communication skills, with a customer-centric approach.

Detail-oriented mindset with a focus on accuracy and compliance.

Proficiency in using banking software, CRM systems, and Microsoft Office suite.

Dynamic and inclusive work environment

If you are passionate about delivering exceptional banking experiences, apply or contact me at **02 588 11 85** r .

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