

CRM Dynamics Technical Consultant

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Company: Orange Business Services

Location: Evere

Category: computer-and-mathematical

The team, position & mission:

We are looking for a CRM Dynamics Technical Consultant to join our Digital Team. Do you want to work with the latest technologies? Are you interested in creating innovative solutions with Dynamics Omnichannel, Microsoft Digital Center, Customer Data Platform and Customer Engagement, then this could be the perfect job for you!

Your key areas of responsibility as a CRM consultant:

Assessing the client's needs

Performing gap analysis

Configuring and customizing CRM Dynamics applications, putting emphasis on maintainability and leveraging out of the box features.

Working on innovative projects, touching on interesting topics such as fraud detection, demanding a Visa, lobbying, investments etc.

Potential evolution towards Platform expert, Solution Architect or Squad Lead

As an ideal candidate you have:

Dynamics 365 CRM implementation experience: Sales, Customer Service, Marketing, Field Service

Knowledge of C#, .NET, JavaScript, HTML/CSS

Able to do Integrations between Power Platform solutions and Dynamics 365 app

Azure cloud solutions , data lake, Web API

A proficient level in English and speak fluent French or Dutch

Experience with Omnichannel for Customer Service, Customers Insight and Power Portal

Knowledge of implementation methodology and best practices: Agile, FastTrack, Success By Design

What we offer you:

Hybrid ways of working with access to our modern & collaborative offices in Brussels

We may work with tomorrow's technology, but at our core we are a people-oriented organization and we are proud to have our Great Place to Work certification (Add or remove accordingly to GPW status of location)

An open and inclusive culture, that enables us to reach our full potential

A community of experts - as Digital Natives, we put innovation at the heart of our expertise

[Read more about the benefits we offer](#)

About Orange Business:

Orange Business is a leading network and digital integrator company with offices in 65 countries worldwide, and part of the Orange Group.

Digital Services, a business line of Orange Business is a newly created division within Orange Business. In Europe the business line consists of approximately 1500 people distributed across 9 countries. We are digital natives, with innovation at the core of our business, which makes us a reliable partner close to our customers. Our joint mission is to help innovate, drive and lead them in their digital transformation challenges and business strategies in key digital domains, including Cloud, Customer Experience, Digital Workspace and Data & AI. As an agile and fast-moving digital business partner, the business line offers trusted end-to-end solutions and products that help businesses in a wide range of industries in the private and public sector transform their operations, enhance customer experience, and drive growth.

With our digital expertise, we are a strategic partner of Orange Business objectives to be a leading network and digital integrator with our team as a key growth engine.

The process:

We screen applications on an ongoing basis, with the aim of conducting conversations and interviews as we receive them.

Interested but feel that you don't match the criteria 100%? We encourage you to apply anyway! Your perfect match might be the next job we are announcing, so why not have a head start and apply now!

Are you interested to read more about Orange Business? Visit our Website or follow our LinkedIn account.

contract

Regular

Hybrid work

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