

Customer service employee

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Company: Randstad Professionals Belgium

Location: Ghent

Category: office-and-administrative-support

inbound / outbound

home

vacatures

customer service

inbound / outbound

customer service employee

customer service employee.

oostakker, oost-vlaanderen

gepubliceerd 19 juli 2023

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solliciteer

jobdetails

samenvatting

oostakker, oost-vlaanderen

volvo group

€2,800 - €3,400 per maand

tijdelijk met uitzicht op vast

40 uren per week

functiegroepcustomer service

referentieDUORS-1485787

jobdetails You will work in a fast-paced dynamic environment with colleagues from all over the world, it is a multi-cultural workplace where your team is your family away from home. It is an international culture where we respect each other's values and share the same Volvo vision. Ghent is the largest division of the two sites.

...Our main focus is delivering the ultimate experience for our customers during and after their breakdown and give them a long-lasting impression of our brand.

As a customer service employee you will handle the financial areas for your market:

- You will support the dealers in their native language and handle essential information within our designated systems.
- You follow the defined finance process keeping the customer needs and business goals in mind.
- You will follow up incorrect invoices, ensure invoices are paid in time and have frequent contacts with your markets.

toon meer You will work in a fast-paced dynamic environment with colleagues from all over the world, it is a multi-cultural workplace where your team is your family away from home. It is an international culture where we respect each other's values and share the same Volvo vision. Ghent is the largest division of the two sites.

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ervaring

1-3 jaar

taken

Data input / indexeren bestanden Bestellingen opvolgen Behandelen van inkomende / inbound oproepen

jouw aanbod

- You are customer orientated with a positive attitude, highly motivated and with strong communication and problem solving skills
- You are a team player who can work independently, planning and organizing your own work individually but always keeping the team goals in mind. Knowing how to prioritise keeping the focus on the key points
- You are well organised with a preference to work with administrative issues and making things run smoothly.
- You speak fluent English and Swedish (any other language is a plus)

opleiding

Algemeen secundair onderwijs Technisch secundair onderwijs Professionele bachelor

ons aanbod

Competitive salary, with meal vouchers, transport costs etc.

Full flexible working hours: working hours are given beforehand (service is open 24/7)

Well-being services

Restaurant on site

Opportunity to grow within the company

Good work life balance

International environment

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