

Data Solutions Delivery Manager

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Company: Proximus

Location: Belgium

Category: computer-and-mathematical

BICS is connecting the world by creating reliable and secure mobile experiences

anytime, anywhere.We are a leading international communications enabler, one of the key global voice carriers and the leading provider of mobile data services worldwide.

Our solutions are essential for supporting the modern lifestyle of today's device-hungry consumer – from global mobile connectivity, seamless roaming experiences, fraud prevention and authentication, to global messaging and the Internet of Things.

Headquarters in Brussels with a strong presence in Africa, Americas, Asia, Europe, and Middle East. We have regional offices in Madrid, Dubai, and Singapore, a satellite office in Beijing and local representation in Bern, New Jersey, Miami, Montevideo, and Toronto.

Pioneering into the future of Next Generation communicationsWe have achieved a series of World's Firsts successes with the launch of the first LTE Roaming relation or the first VoLTE International call between Europe and Asia, to name a few.

With a diverse and multicultural team of about 600 employees, we continuously strive to provide customers with the highest level of quality, reliability and interoperability, enabling them to maximize their end-user value.

Task Description

The Infrastructure Solution Delivery Manager coordinates stakeholders & partners outside the value stream with team members and projects within the value stream to ensure deliverables are timely met and outsourcing/out-tasking partners/suppliers are delivering upon

their commitments.

As Infrastructure Solution Delivery Manager, your responsibilities will be the following:

Take ownership over the intake & delivery of projects originating outside of the value stream;

Manage the overall prioritization, planning and performance of the roadmap for projects originating outside of the value stream, coordinating with different stakeholders;

Set up the key performance indicators to allow the right level of monitoring and tracking of the performance of key outsourcing/outtasking partners;

Take responsibility over the processes supporting collaboration agreements with internal and external stakeholders by making sure that the necessary agreements are put in place and followed up;

Responsible for the implementation of a culture of Continuous improvement by promoting agile practices and coaching the team during the project follow-up, in support of methods and practices set forth by the Agile Master

Use the advantage to align processes with internal and external stakeholders to improve internal value stream processes;

Perform some ticket and jira task creations and follow up in the framework of the project delivery.

Your Profile

To be successful in the role, we are looking for someone with the following qualifications:

Master or equivalent through experience within ICT or Telecom

3 to 5years of experience

Fluent in English (both spoken and written)

Good communicator & facilitator

Project & Program management

Vendor management

Business knowledge

Agile methodology (Kanban) & tooling (Jira)

Technical background within infrastructure domain (servers, database, storage, backup, network, ...)

Thinking outside the box, enable to draw global picture

Analytical and critical mindset

Process oriented

Proficiency in documentation writing skills

ITIL Foundation certification is a nice to have

What's in it for you?

International environment. You will be part of an international diverse team and you will have the opportunity to make a global impact.

Great company culture. You will be working in a dynamic working environment, driven by 3 core values: Think Forward, Strive for Leadership, and Achieve Together. We look after the well-being of our employees and organize internal events such as happy hours, sports and relaxation activities, parties, etc.

Career development. From development plans, to trainings and internal mobility, we are committed to ensuring you have the knowledge, skills, and opportunities to maximize your potential.

Benefits . We offer an attractive salary package including:

A competitive base salary and short-term incentives

Comprehensive insurances including hospitalization insurance, outpatient care insurance, life insurance, disability insurance and travel insurance, fully funded by BICS

Reimbursement of public transport or parking costs

A telco pack at home including internet allowance and a mobile phone

Many other benefits such as 22 vacation days, homeworking possibilities, ...

Get a flavour of our company culture by looking at our diversity video :

Or checkout our

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