

## Enterprise Content & Automation – Solution Architect

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Company: ING

Location: Brussels

Category: computer-and-mathematical

Solution Architect

Enterprise Content & Automation

50% work from home

### A day in the life of a Enterprise Content & Automation Solution Architect

- translate new product / service requirements into an IT blueprint and spot business opportunities in new technology solutions
- define implementation roadmaps (planning, co-ordination, dependencies management)
- collaborate and reach out across Tribes and functional borders to connect and align stakeholders within all levels of the ING organisation, from IT Lead to Engineer and from Tribe Lead to internal user, always with the ING customer journey in mind
- identify and manage risks and potential issues and identify improvements across squads

### How to succeed

We hire smart people like you for your potential. Our biggest expectation is that you'll stay curious. Keep learning. Take on responsibility. In return, we'll back you to develop into an even more awesome version of yourself.

- follow the market trends; you know what's going on both inside and outside ING and use your knowledge of the latest developments in business and technology to make structural improvements aimed at pushing your domain closer to target solutions for an

industry-leading customer experience and service

- demonstrate comprehensive understanding of IT concepts and have significant knowledge of the IT landscape and (new) technologies. You guide and challenge development engineers when making implementation choices
- implement changes in an end-to-end journey, covering all functional and non-functional aspects in close collaboration with multiple teams

As a Solution Architect, you will have the opportunity to:

- grow thanks to the challenging work with endless opportunities to realise your ambitions
- thrive in a progressive and agile way of working, where new ideas are valued ahead of convention

### **The team**

Enterprise Content and Automation is central to ING's digitalisation initiatives. In collaboration with your colleagues and the Product Leads of the various squads, you will deliver improved customer experience by designing and implementing enterprise content management features.

The solution architect is a key player in the cooperation between technology and business stakeholders. You make complex changes happen within and across Tribes by translating business requirements into a design that delivers customer value as early as possible.

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