

EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST

[Apply Now](#)

Company: TrueCommerce

Location: Machelen

Category: office-and-administrative-support

Are you ready to unlock your true potential? Join a growing and global company where you can be part of a team that fuels supply chain solutions. Discover how you can make a big impact.

Our VMI Team is looking for new talent, for the right candidate the role can expand into a full project management role.

The **Customer Care Functional Analyst** provides first and second level business & technical support to our clients in a production environment, ensuring that all support is conducted in an accurate, timely and courteous manner.

As a **Customer Care Functional Analyst** you will be responsible for incident and problem analysis, resolution and escalation, pro-active monitoring, documentation and specific daily operational tasks involving TrueCommerce VMI products and services. The role is key in providing guidance to improve customer business performance and processes related to inventory replenishment.

This is a Hybrid opportunity our Belgium office is based in Diegem and will include limited travel.

The Customer Care Functional Analyst will focus on:

Managing the progress and facilitate the resolution of all level one and level two support requests

Monitoring, daily operational tasks and documentation.

Consulting with existing customers to improve business performance and processes

Project management of customer onboarding and other special projects

Requirements for Success:

Bachelor in IT and/or Supply Chain

- Years' experience in client service or technical customer Support or Supply Chain related position.

Experience with troubleshooting proprietary applications.

Understanding of EDI, VMI and/or Supply Chain processes is preferred.

Prior experience in training customers on application software including conducting training webinars or one-on-one customer training sessions.

Experience working with a service management tool (ex. Salesforce and/or NetSuite).

Great French and English skills, both verbal and written are a must. Additional languages are considered a plus.

Who is TrueCommerce?

TrueCommerce is a high-performing global supply chain network that provides fully integrated, end-to-end supply chain visibility and management. We've empowered some of the biggest brands in the world to improve their supply chain performance: Schneider Electric, Siemens, Ocean Spray, and many more.

Please visit our careers website for additional information.

Come join our team!

[Apply Now](#)

Cross References and Citations:

- 1. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST** [Theworkopportunity Jobs MachelenTheworkopportunity ↗](#)
- 2. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST** [Researchjobs Jobs Machelen Researchjobs ↗](#)

3. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST CopenhagenjobsJobs
Machelen Copenhagenjobs ↗
4. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST Ai-ml-jobs Jobs Machelen
Ai-ml-jobs ↗
5. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST Mumbaijobs Jobs
Machelen Mumbaijobs ↗
6. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST PathologistsjobsJobs
Machelen Pathologistsjobs ↗
7. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST Digitaljobsnearme Jobs
Machelen Digitaljobsnearme ↗
8. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST Londonjobs Jobs
Machelen Londonjobs ↗
9. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST MadinahjobsJobs
Machelen Madinahjobs ↗
10. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST Muscatjobs Jobs
Machelen Muscatjobs ↗
11. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST Recruitmentjobs Jobs
Machelen Recruitmentjobs ↗
12. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST Veterinaryjobs Jobs
Machelen Veterinaryjobs ↗
13. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST Gurujobs Jobs Machelen
Gurujobs ↗
14. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST Dataanalyticsjobs Jobs
Machelen Dataanalyticsjobs ↗
15. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST Trendzfurnitures Jobs
Machelen Trendzfurnitures ↗
16. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST Healthybird Jobs
Machelen Healthybird ↗
17. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST MuseumjobsJobs
Machelen Museumjobs ↗
18. EXPERIENCED CUSTOMER CARE FUNCTIONAL ANALYST DatasecurityjobsJobs
Machelen Datasecurityjobs ↗
19. Experienced customer care functional analyst Jobs Machelen ↗

20. **AMP Version of Experienced customer care functional analyst** ↗
21. **Experienced customer care functional analyst Machelen Jobs** ↗
22. **Experienced customer care functional analyst JobsMachelen** ↗
23. **Experienced customer care functional analyst Job Search** ↗
24. **Experienced customer care functional analyst Search** ↗
25. **Experienced customer care functional analyst Find Jobs** ↗

Source: <https://be.expertini.com/jobs/job/experienced-customer-care-functional-analyst-machelen-truecommerce-e2745804fe/>

Generated on: 2024-05-02 by Expertini.Com