

Field Service Engineer - Application Specialist

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Company: people-s-place GmbH

Location: Belgium

Category: computer-and-mathematical

Description

and responsibilities

Providing technical support and service to customers, ensuring their satisfaction with Nordson equipment through your service excellence and application knowledge.

Delivering training to engineers, maintenance staff, and operators, enhancing their skills and understanding of Nordson products.

Collaborating with Key Account Managers to drive sales of standard equipment and components.

Supporting our client's Industrial Coating Systems-installed base within your territory by servicing and maintaining equipment, conducting audits, and assisting with application tuning and spare part recommendations.

Building strong customer relationships through personal engagement and efficiently planning your activities and travel routes with the help of the internal CRM system.

Ensuring a swift response in emergencies and participating in the startup and commissioning of new systems.

Maintaining detailed records of customer interactions, including visits, advised actions, and follow-up steps.

Leading lab tests to validate product efficiency and effectiveness, contributing to the

continuous improvement of our offerings.

Your profile

Technical degree in the field of Electronics or as an Electrician (university degree, apprenticeship, bachelor professional, technician, or similar)

Mechanical, pneumatics, electrical (basic PLC / Industrial Controls), and electronic knowledge and skills to perform needed service and instruct others on maintaining the equipment

Experience in spray equipment is an advantage

Customer-oriented

Team player for a multinational engineering team

Fluent in English and German

Willingness to travel 80% (independent schedule, typically 1 – 4-day trips predominantly within Germany, Switzerland and Benelux)

Valid driver's license

Benefits

Be part of a globally renowned company leading in their field

International Environment: Immerse in a multicultural setting, working on pivotal projects across Europe and globally

Development Opportunities: Advance your career with tailored training and continuous professional growth at the industry's forefront

Innovative Projects: Tackle challenging tasks that boost your creativity and problem-solving, making significant field contributions

Cross-functional exposure: Broaden your expertise through collaboration with diverse teams, enhancing your professional versatility

Competitive Compensation: Receive a rewarding package that recognizes your expertise and dedication

Global Perspective: Gain unique experiences with international travel, exposing you to diverse cultures and practices

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