# **Belgium Jobs Expertini**®

## Field Service Engineer Europe

## **Apply Now**

Company: Univercells Location: Charleroi Category: computer-and-mathematical

### RESPONSIBILITIES

Install, calibrate, test and validate equipment in accordance with processes and planning, at customer site or at factory

Ensure the delivered product meets the functional, quality, performance and safety specifications

Maintain equipment in accordance to maintenance processes and planning

Analyze the equipment to detect issues, track root causes and repair the equipment

Ensure compliance of quality assurance requirements

Report and document the interventions according to processes

Participate to continuous improvement of the product, maintenance plan and processes in order to increase performance, reliability, quality and efficiency

Train customers to properly and safely use the equipment and act as site technical point of contact

Support in the establishment of users specifications for GMP manufacturing to support the organization for design and industrialization steps of UQTM's equipment products: Internally to equipment development team for prototypeExternally to customer

Provide technical information to Product management for the preparation of customer related documentation (installation, operation, maintenance – user guide, maintenance manuel, installation guide)

Support the organization for IOQ activities of UQTM's equipment products: Internally to equipment development team for prototypeExternally to customer during installation and validation phase. This will require travelling outside Belgium for short term missions.

Support the design , the qualification and the validation of the disposables.

Follow & maintain engineering standards within the organization in support to equipment development team

Provide technological mentorship to other field services engineers

Act as a point of expertise when applicable

Be the key person to notify any potential changes needed in our products based on client feedback.

#### QUALIFICATIONS:

Bachelor or master's degree in industrial sciences or engineering (electronics, electromechanics or mechatronics)

Relevant technical experience in electronics/electrical or mechanical systems

Strong technical knowledge of electrical, mechanical, control technologies in industrial environment

Excellent hands-on skills and excellent written and oral communication

Good command of English, French is a plus

Knowledge of pharmaceutical and GMP environment is a plus

Excellent problem solver with pragmatic approach and good organizational skills

Able to deliver on strict deadlines, a product and its manufacturing records in accordance to requirements

Customer oriented and proactive and able to take initiatives in stressful situations

Capable to work both autonomously and in team as well as able to work under pressure and in multicultural environments

Flexible and able to travel abroad up to 60% of the working time, potentially during weekends

Open minded and enjoy having interactions with people that have different backgrounds

Interested to work with technologies in the field of life sciences

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