

## Field Service Engineer Midlands South.

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Company: Agfa

Location: Mortsel

Category: computer-and-mathematical

As an X-Ray Field Service Engineer, you deliver technical support, maintenance, and repair services for Agfa Radiology imaging products. You will be based from home and you will be responsible for the installation, commissioning, maintenance and servicing of imaging equipment and associated ICT/electrical equipment. You travel to our customer sites, such as hospitals, clinics, and laboratories, to ensure the proper functioning and optimal performance of our products. You act as a liaison between Agfa Radiology Solutions and our customers, ensuring customer satisfaction and timely resolution of technical issues.

### Tasks

Problem-solving in a responsible and methodical manner whilst carrying out effective customer care skills to ensure customer satisfaction.

Produce accurate and sufficiently detailed reports to ensure that the customer is kept informed about the work and to satisfy H&S compliance record keeping.

Observe and adhere to company health & safety guidelines and contribute to a healthy and safe working environment.

The ability to manage your own schedule when required for field-based installations, corrective actions, upgrades, and preventative maintenance.

Returning of equipment and parts in a compliant timely manner to ISO and WEEE procedures

### Profile

You have a bachelor's degree in electromechanics, electronics, computer science or equal, or

you have at least a few years' experience in a similar role

You have excellent problem-solving skills

You have experience in working in a medical environment.

Flexibility to work away from home as required.

You are a team player

You have a strong self-motivation

### **What we offer now and in the future**

A dynamic global organisation with a history of innovation and strong product portfolio.

A challenging environment combined with a supportive management structure.

Career development and growth.

A competitive salary and benefit package.

A friendly work environment surrounded by dedicated and professional colleagues.

### **Interested?**

Have you gotten excited by this brief description? Then you're in the right place. We understand that a job is more than just a few bullet points. That is why we would like to talk to you personally to give you more insight into your tasks, responsibilities, and growth opportunities within our company. So don't hesitate and respond immediately!

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