

## Field Service Representative (m/f)

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Company: SUEZ - Water Technologies & Solutions

Location: Belgium

Category: office-and-administrative-support

### What will you be doing?

As a Field Service Representative, you will be a professional service provider in the water treatment industry. You'll be providing on-site services for our customers sites. The following activities are a guideline; others can be part of the job scope.

### Qualifications/Requirements

- Electro-Mechanical or Chemical background (bachelor/master or equivalent)
- Minimum of 3-5 years of plant or maintenance experience, preferably connected to water treatment

### Skills and Abilities

- Service mentality (hands-on!), customer focus
- Language: French - English (Dutch as option)
- Strong communications skills (written, verbal, and listening)
- Familiarity with water treatment processes and applications is appreciated
- Strong interpersonal skills
- Strong analytical skills and business acumen - results oriented
- Ability to be a team player
- Self-initiative and motivation with the ability to work independently
- Strong organizational skills
- Driving license

### Essential Functions/Responsibilities

- Ensure compliance with all aspects of safety on the job
- Follow-up the daily operation and carrying out preventive maintenance tasks at customer site
- First line trouble shooting → working time flexibility can be required
- Commissioning and starting up of mobile (temporary) water treatment equipment
- Act as technical consultant and liaison with customer management and technical counterparts
- Organization and preparation of the technician activities on site
- Carrying out equipment assembly, as required
- Internal and customer reporting / Data processing
- Contractor supervision if required
- Participation in piloting and field trials when required
- Participating in the local team meetings to share best practices
- Participating with the team at the call-out (mainly remote)

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