

## Field Service Technician, Solar/PV – Belgium

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Company: Enphase

Location: Belgium

Category: computer-and-mathematical

Enphase Energy is a global energy technology company and leading provider of solar, battery, and electric vehicle charging products. Founded in 2006, Enphase transformed the solar industry with our revolutionary microinverter technology, which turns sunlight into a safe, reliable, resilient, and scalable source of energy to power our lives. Today, the Enphase Energy System helps people make, use, save, and sell their own power. Enphase is also one of the fastest growing and innovative clean energy companies in the world, with approximately 68 million products installed across more than 145 countries.

We are building teams that are designing, developing, and manufacturing next-generation energy technologies and our work environment is fast-paced, fun and full of exciting new projects.

If you are passionate about advancing a more sustainable future, this is the perfect time to join Enphase!

### **About the role**

As a Field Service Technician, you will give technical assistance and training on how to install and commission our new products to installers across your respective region in the South of Belgium (White Glove service). You will be directly involved with end-user customers in troubleshooting high-level problems and performing legacy repairs (storage repair mainly). Overall, this position requires a high level of organization and autonomy and allows you to work in a variety of environments and conditions.

### **What you will do**

Conduct repair and on-site support for installers for Enphase Storage products and the Enphase Energy Management System

This role requires spending up to 3-5 days on the road at a time. Travel will be intertwined with self-organization, and planning

The technician will drive an Enphase van to customer homes to conduct repairs for Enphase battery and Energy Management systems. The van will be equipped with tools, benches, and testing equipment

Support of Enphase installers during the commissioning of new systems

### **Who you are and what you bring**

A minimum of 2+ years experience of post-high school technical education, such as electrical/maintenance associate degree plus 2+ years of work experience with electrical power systems or installations (highly recommended)

Bachelor degree or equivalent work experience - preferred

Fluent in English (minimum B2 level), French and Dutch (minimum C1 level) is essential

Excellent oral, written and interpersonal communication skills

A passion for the renewable sector

Proven track record of consistently delivering against sales quota & key sales objective

Very process-focused, highly organized and comfortable in a fast-paced, results-driven environment

Engaging, confident and energetic telephone personality

Qualified (or able to be certified) to install electrical storage equipment in Europe

Having the necessary electrical credentials required in the country of operation

Experience with power supplies, inverters, connectors, energy storage or solar power preferred

Attention to detail and organization is required. Must be punctual

Confident with scheduling, reporting and software applications

Good presentation acts in a representative way as an ambassador of Enphase

Great communication, able to adapt to the interlocutor (customer, installer)

Be willing to work flexible hours to adapt to customers/installers availability

### **What we offer**

A challenging position in a dynamic and rapidly growing international company in the photovoltaic industry

Competitive salary plus additional benefits

A great work environment in teams with colleagues from various countries

**Please submit all resumes in English.**

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