

Junior Information Management Consultant

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Junior Information Management Consultant

information management, no experience, consultant, developer Belgium share on
“Working in the Customer Communication Management team in Fluvius, we’re responsible for implementing and optimizing the outbound communication to customers and partners of Fluvius through all the various channels. For example, sometimes customers have the right to compensation if their distribution network isn’t working as promised. Before our project, this whole process was being managed via Excel, so we set up a digital tool that automatically sends out the necessary information to the client. When they’ve filled in the forms, the data comes back to customer service for processing. This way, everyone saves a lot of time and frustration.” — Pieter Van de Gucht

Like Pieter, you’ll be doing a mixture of **functional and technical consulting**, straddling the business and IT side of our projects. What does that mean exactly? A project from start to finish typically goes a bit like this: first, you visit the customer and organize **workshops** to analyze their way of working. Based on that information, you create **blueprints**, drawing up all processes and suggesting optimizations. Then the IT part comes into play; you’ll input these processes to a **software package** and do some **coding** to make sure the solution is a perfect fit. After **testing** whether everything works properly, you’ll **train** the customer in how to use the

new system. Voilà, that's it!

Prepare yourself for an interesting journey in **information management** , working on exciting projects for a broad range of companies and industries!

Apply for Junior Information Management Consultant!

Thank you for your application.

We will get back in touch with you soon! Have a great day!

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What team will you be part of?

EIM has around consultants around the world. Mostly In the Benelux area. They work on the optimization of document and information flows in different sectors. Their goal is to make sure all process stakeholders have the right information available at the right time. As you know, there is a lot of information flowing into and out of a company daily. What do we do with it? How do we share and store it? What should we delete? You'll find out all the answers on the team!

in Antwerp, Ghent, Kortrijk, Liège, Lummen, and Wavre, but as a consultant, you'll sometimes find yourself **on-site** with our customers as well. We offer flexible hours, and we'll find the perfect balance together. You'll also work with many different people: your own team members, colleagues from other teams, project managers, stakeholders, or even the CEO.

Prepare to launch your career like a rocket! At delaware, you'll enjoy in Belgium and beyond. We'll provide you with every single day. If you're motivated, the sky really is the limit.

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