

Belgium Jobs Expertini®

Local Runner

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Company: Proximus

Location: Belgium

Category: other-general

Proximus is active as a provider of digital services and communication solutions on the Belgian and international markets. We offer our customers a world of digital opportunities so that they can live better and work smarter. We do this by offering products and services tailored to the needs of every customer and by being a partner of citizens, companies and Belgian society in their digital evolution.

Proximus Group consists of the mother company Proximus SA and a growing network of subsidiary companies in the telecom and IT sectors, active in the Benelux and various other countries.

Proximus SpearIT is a dynamic division within Proximus NXT, dedicated to helping medium and large companies digitalize their IT. As a tribe of digital doers, they bundle their experts to assist businesses in working smarter, safer, and faster.

We offer a range of solutions, including:

Datacenter & Cloud: Accelerating digitization by providing robust data center and cloud services.

Digital Workplace: Enhancing productivity and collaboration through digital workplace solutions.

Security & Networking: Ensuring secure and efficient network infrastructure.

IoT (Internet of Things): Leveraging IoT technology for innovative applications.

IT Staffing: Providing skilled IT professionals.

Transformation Services: Assisting companies in their digital transformation journey.

Proximus SpearIT is your go-to partner for accelerating digitalization and ensuring efficient IT operations.

We would like to reinforce our Service Desk team with a Local Runner Agent.

The job.

As a Local Runner, you will join the IT team based in Brussels under the lead of the Service Desk Manager.

You represent our Team within our Customer's premises.

You give helpdesk & support to end-users.

You assist with the On/Offboarding of end-users.

You manage and maintain:

The Microsoft 365 & Azure tenant daily.

Network (Firewalls / Switches / Wi-Fi / ISP's).

Printing fleet.

Telephony & video conference systems.

The end user's devices like laptops, iPhone, ... (ordering – setup – recycling).

Backup systems and verify backups are consistent.

Profile

You have a strong interest in IT.

You have good knowledge of network concepts - VLAN, MPLS, VPNs, SD-Wan

You have knowledge of virtual machines on Azure (WVD, VMs, Windows365).

You have good knowledge of Teams, SharePoint Online, Exchange Online, Intune

You have good knowledge of cloud-based backups mechanism.

You have excellent verbal communication skills.

You have a flexible attitude and the ability to perform under pressure.

You are able to easily express yourself in English and Dutch/French.

If you recognize yourself in these requirements, we are looking forward hearing from you!

#LI-DNI

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