Local Runner/Field Engineer

Apply Now

Company: Proximus

Location: Belgium

Category: computer-and-mathematical

Proximus is active as a provider of digital services and communication solutions on the Belgian and international markets. We offer our customers a world of digital opportunities so that they can live better and work smarter. We do this by offering products and services tailored to the needs of every customer and by being a partner of citizens, companies and Belgian society in their digital evolution.

Proximus Group consists of the mother company Proximus SA and a growing network of subsidiary companies in the telecom and IT sectors, active in the Benelux and various other countries.

Proximus SpearIT is a dynamic division within Proximus NXT, dedicated to helping medium and large companies digitalize their IT. As a tribe of digital doers, they bundle their experts to assist businesses in working smarter, safer, and faster.

We offer a range of solutions, including:

Datacenter & Cloud: Accelerating digitization by providing robust data center and cloud services.

Digital Workplace: Enhancing productivity and collaboration through digital workplace solutions.

Security & Networking: Ensuring secure and efficient network infrastructure.

IoT (Internet of Things): Leveraging IoT technology for innovative applications.

IT Staffing: Providing skilled IT professionals.

Transformation Services: Assisting companies in their digital transformation journey.

Proximus SpearIT is your go-to partner for accelerating digitalization and ensuring efficient IT operations.

We would like to reinforce our Service Desk team with a Local Runner / Field Engineer.

The job.

We are looking for an enthusiastic individual who is eager to combine the roles of IT Local Runner Agent and Field engineer. As representatives of our company, you play a vital role in maintaining client relationships and upholding your organization's reputation.

As a Local Runner / Field Engineer, you will join the IT team based in Brussels under the lead of the Service Desk and Field Services Manager.

You represent our Team within our Customer's premises and provide first line support to customer's employees for questions/incidents which cannot be handled remotely.

You assist with the On/Offboarding of end-users.

You work closely together with the remote service desk to support the customer

As a Field Engineer, you perform hands-on preparation and installation activities of IT infrastructure at customer premises around Belgium. This includes infrastructure such as routers, switches, wireless access points, firewalls, servers,... These installations may require the use of ladders, drill machines or other technical equipment.

Profile

You have a strong interest in IT and have the required technical knowledge to perform installations.

You have knowledge of network concepts.

You have knowledge of Azure.

You have good knowledge of Teams, SharePoint Online, Exchange Online, Intune.

You have excellent verbal communication skills.

You are able to easily express yourself in Dutch/French and English.

You have a flexible attitude and the ability to perform under pressure.

You are problem solving and able to work independently.

Ideally you have a VCA certification (or must obtain one when starting in this position).

If you recognize yourself in these requirements, we are looking forward hearing from you!

#LI-DNI

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