

NAV/BC365 Customer Support Lead

[Apply Now](#)

Company: Elumini

Location: Belgium

Category: computer-and-mathematical

NAV/BC365 Customer Support Lead Customer Support NAV/BC365 Microsoft BC
365 Microsoft SQL Server English Dutch

Who we are

Elumini is a global tech company working with world-class clients, supporting them on the Digital Transformation journey, including recruiting Talents to join them.

Our Client

Our client is an international software company, specialising in NAV/BC365 solutions, focused on Logistics and Transportation markets with clients in several countries in Europe. As part of an investment group, with other 40 SaaS startups, they work every day to improve clients' environments with the equation: People + Process + Technology.

The Role

We're looking for a NAV/BC365 Customer Support Lead to join our client leading a team of 5 Support Engineers who support clients in Europe remotely regarding the solutions implemented.

In this role, you'll be responsible for:

- Review, maintain, and improve the global IT systems (NAV/BC365), ensuring that hosting environments, on-premises environments and application suites are meeting the demands and/or exceeding operational demands and standards.
- Assess the performance of the hosting environments and report any anomalies, issues, or suggested changes
- Ensure cloud environments are correctly sized for company requirements and cost

- Perform updates and patching on servers in the hosting environment
- Proactively work on ways to automate and improve development and release processes
- Working with software developers and software engineers to ensure that development follows established processes and works as intended
- Assist with the setup of new hardware and installation of software as needed
- Assist with Network User Administration
- Coordinate the IT needs of in-house and remote employees so that they have appropriate levels of access to needed tools
- Facilitate roll-out of new policies, applications and controls as required by the business
- Work with the IT Security team to protect company data from outside access through encryption, secure data storage and other industry security means
- Regular review of hardware infrastructure and needs of the organization
- Ensure Data Protection/Backup Policies are followed and adhered to.

If you fit these requirements, you're the one!

- Bsc. in Computer Science
- Dutch native speaker
- Advanced communication (written and speaking) in English. French is a plus.
- Installation, configuration and maintenance:
 - o Microsoft BC 365 - Web client (on any device), 3-Tier, Multi-tenant
 - o Microsoft SQL Server
 - o API's management
 - o Azure cloud
 - o PowerShell
 - o DevOps Tools
 - o Citrix
- Good knowledge of IT conventional infrastructure
- Remote connection management
- Solid knowledge of best practices of Customer Support & Tickets management
- Previous experience with environment documentation and knowledge base update

[Apply Now](#)

Cross References and Citations:

1. NAV/BC365 Customer Support Lead [Washingtondcjobs Jobs Belgium Washingtondcjobs ↗](#)
2. NAV/BC365 Customer Support Lead [Searchnzjobs Jobs Belgium Searchnzjobs ↗](#)
3. NAV/BC365 Customer Support Lead [Uzbekistanjobs Jobs Belgium Uzbekistanjobs ↗](#)
4. NAV/BC365 Customer Support Lead [Universityjobsnearme Jobs Belgium Universityjobsnearme ↗](#)
5. NAV/BC365 Customer Support Lead [ContractjobsJobs Belgium Contractjobs ↗](#)
6. NAV/BC365 Customer Support Lead [Londonjobscareer Jobs Belgium Londonjobscareer ↗](#)
7. NAV/BC365 Customer Support Lead [Weldingjobs Jobs Belgium Weldingjobs ↗](#)
8. NAV/BC365 Customer Support Lead [TeachingeducationJobs Belgium Teachingeducation ↗](#)
9. NAV/BC365 Customer Support Lead [Nutritionistjobs Jobs Belgium Nutritionistjobs ↗](#)
10. NAV/BC365 Customer Support Lead [Blockchainjobs Jobs Belgium Blockchainjobs ↗](#)
11. NAV/BC365 Customer Support Lead [GardeningjobsJobs Belgium Gardeningjobs ↗](#)
12. NAV/BC365 Customer Support Lead [Madridjobs Jobs Belgium Madridjobs ↗](#)
13. NAV/BC365 Customer Support Lead [Industryjobsearch Jobs Belgium Industryjobsearch ↗](#)
14. NAV/BC365 Customer Support Lead [Findfreelancerjobs Jobs Belgium Findfreelancerjobs ↗](#)
15. NAV/BC365 Customer Support Lead [CounselorjobsJobs Belgium Counselorjobs ↗](#)
16. NAV/BC365 Customer Support Lead [Musicjobs Jobs Belgium Musicjobs ↗](#)
17. NAV/BC365 Customer Support Lead [Searchukjobs Jobs Belgium Searchukjobs ↗](#)
18. NAV/BC365 Customer Support Lead [Minneapolisjobs Jobs Belgium Minneapolisjobs ↗](#)
19. Nav/bc365 customer support lead [Jobs Belgium ↗](#)
20. AMP Version of Nav/bc365 customer support lead [↗](#)
21. Nav/bc365 customer support lead [Belgium Jobs ↗](#)

22. [Nav/bc365 customer support lead Jobs Belgium ↗](#)

23. [Nav/bc365 customer support lead Job Search ↗](#)

24. [Nav/bc365 customer support lead Search ↗](#)

25. [Nav/bc365 customer support lead Find Jobs ↗](#)

Source: <https://be.expertini.com/jobs/job/nav-bc365-customer-support-lead-belgium-elumini-7d245d5422/>

Generated on: 2024-05-01 by Expertini.Com