# **Belgium Jobs Expertini**®

# **Operations Manager**

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Company: The Glue Location: Belgium Category: other-general

## **Job Description**

The Glue has an open and dynamic culture where we constantly strive for excellence and efficiency in our delivery and organizational processes. To help maintain and grow this standard, we're seeking an operations manager to build and strengthen our day-to-day activities. You'll be involved in operations, finance, delivery, and responsible for maintaining and increasing the overall efficiency of the business. You'll closely interact with our management and internal project teams.

## **Objectives of this Role**

Ensuring proper overall day-to-day operations of the organization (finance, commercial and project administration, accounts receivable)

Continuously monitoring the service quality of our operational and delivery processes and optimizing their efficiency

Guiding the team to create and implement efficiency improvements and resolution of issues

Support the delivery of our client and internal projects

Proactively identify and communicate project status, risks, and opportunities to internal and external stakeholders

Develop, implement, and maintain quality assurance, compliance and regulatory protocols

#### **Skills and Qualifications**

Bachelor's degree (operations management, business administration, or any related field is a plus)

3+ years' proven experience in an operations management and/or delivery position

Experience in financial administration and reporting

Knowledge of general business software and aptitude to adopt new applications

Experience managing and improving operational processes

Pro-active, analytical thinking and attention to detail

Ability to manage competing priorities effectively

Delivery-focused and taking ownership

Self-motivated and able to work productively with minimal direction

Good communication skills and fluency in English (and preferably in Dutch)

Team player

Experience in project delivery in banking or insurance is a nice-to-have

#### What will keep you happy?

A wonderful, highly motivated team that values a supportive, positive and constructive working environment

An inspiring momentum to contribute to the fintech industry

A very dynamic environment supporting your professional growth

An open corporate culture with lots of flexibility that promotes equal opportunities on every level

Being part of a broader ecosystem

A beautiful office

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1

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