

## Quality Management Digitalization Senior Specialist

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Company: Toyota Motor Europe

Location: Evere

Category: computer-and-mathematical

### Your team and your responsibilities

#### Team description

In our transformation journey, one of our key ambitions is to become a truly software driven company. Connected Technologies (CT) Division is leading this change within TME by transforming Toyota / Lexus cars into Digital Smart Cars in cooperation with Global Toyota Organisation.

For Toyota, Quality is a way of life. Nothing is so good that it cannot be made better; that is why we strive for continuous improvement in everything we do. This basic principle for us is called: "KAIZEN" and is what guides us in our pursuit of best Quality to exceed customer expectations.

#### Your responsibilities

We are looking for a dynamic Senior Specialist (he / she / they) who will further develop and strengthen the Digital Built-In-Quality of our Connected Services. This will entail, amongst others, following responsibilities:

#### Key Performance Indices (KPI)

Develop KPIs to enable to track our (quality) performance. Create KPI dashboards. Set-up and maintain governance model to monitor KPI. Report KPI performance to upper management within and outside CT. Define and roll-out action plans to improve our KPI performance.

**Quality Management System (QMS)** Develop / improve our QMS in line with Industry Standards (. ISO) as well as TME specific requirements. Define, in close collaboration with our

strategy and development teams, the required Quality gates and Quality deliverables for each of these gates. Enforce implementation of these Quality gates and deliverables throughout the development and lifecycle of our Connected Services.

### **Quality mindset**

Develop initiatives to further enhance the Quality mindset within CT. Act as a Quality ambassador by driving and encouraging Quality improvement initiatives.

Want to know more about how it is to work at Toyota? Check-out Or

### **Your Profile**

You are customer oriented and take ownership to challenge the status quo.

You have a strong Quality mindset that you can promote within and outside the organisation.

You have an interest in digitalization and new technologies.

You are organized, flexible, pro-active, delivery focused and willing to continuously learn.

You can perform efficient analysis utilizing state of the art tools (MS Power BI, PowerApp, ...) and are able to optimize/standardize data collection and reporting.

You have good communication skills, time management and business understanding.

You have a (master) degree in Engineering, Information Technologies or Business Management.

You are fluent in English (TME business language), any other languages are an asset.

You have minimum 4 years of relevant experience.

### **Place of employment**

Belgium - Brussels (Evere): Toyota Motor Europe, Head Office,

### **We offer**

Toyota offers a comprehensive remuneration package, including a bonus scheme and interesting extra-legal benefits. We provide flexibility to take care of both your career and your

personal life by providing hybrid work environment with structural possibility to both work from home & collaborate in the office. You can also take your work abroad for up to 20 days/year.

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