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### **SAP Service Delivery Manager**

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# SAP Service Delivery Manager

SAP, supply chain & operations, some experience, consultant Belgium share on You are driven by **customer experience** ou are in regular contact with the customer and prioritize **client satisfaction** You like **take the leader** provide proactive advice & feedback on the services provided through service management meetings. Being **hands-on and pragmatic** your second nature. Yowork fast, shift gears quickly and are always prepared for unexpected challenges. As a service delivery manager, you have the **high-level insight** put yourself in the shoes of the customer, understand their reality and connect with the right development teams to create an architecture tailored to the client's needs.

As an **empathic** manager, you love to build bridges. Not only between team members, but also between your company and the customer. You can **easily change hats**nd use technical jargon with delaware colleagues, and talk business with your customers. Your main mission? **Smooth and close collaboration**, communication and clear roles for everyone on the project. To accomplish this, you assure the **coordination of delivery activities** and the follow-up on change requests and small tasks. You are the **link between delaware and the** 

**customer** and act as a real partner to both, by proactively informing the client of possible improvements and motivate your colleagues to go the extra mile when needed.

**Apply for SAP Service Delivery Manager!** 

Thank you for your application.

We will get back in touch with you soon! Have a great day!

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#### Who are we?

The Belgian delaware SAP Application Managed ServicesMS) team is a group of highly trained SAP professionals. Our main mission is to provide Application Managed Services not only in the RUN (incidents, service requests) also to Accelerate (change requests, innovation, automation) ... We assist customers with the implementation of new functionalities and maintenance of their SAP landscapes. To keep their systems running but also to introduce new features with added value for our customers. We like to make sure that our customers' SAP applications remain the company's driving force offering a team of experts – ready to intervene when called upon!

We provide our local support as a team in a **flexible and open organization**;th room for **creativity**. All the SAP Run & Accelerate colleagues cooperate closely in teams dedicated to specific clients, organized per industry. To ensure 24/7 service to our customers, we collaborate with our international delaware colleagues from across the globe.

Just so you know: delaware BeLux has its offices in Antwerp, Ghent, Kortrijk, Lummen Wavre and Liège , but we also spend a lot of time working together with our customers site . We make sure your projects are as close to home as possible.

# **Apply Now**

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