

Senior Field Clinical Specialist (m/f/d) Electrophysiology

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Company: Abbott

Location: Zaventem

Category: other-general

About Abbott

Abbott is a global healthcare leader, creating breakthrough science to improve people's health. We're always looking towards the future, anticipating changes in medical science and technology.

In Abbott's Electrophysiology (EP) business, we're advancing the treatment of heart disease through breakthrough medical technologies in atrial fibrillation, allowing people to restore their health and get on with their lives.

Abbott Medical is currently looking for a

Senior Field Clinical Specialist (m/f/d) Electrophysiology

home-office based in Europe

The Senior Field Clinical Specialist Electrophysiology (EP) will be primarily responsible for demonstrated and consistent technical and clinical support to the Clinical Affairs Organization, with specific focus on EP technologies and therapy areas. This individual will provide field support of clinical research study procedures with Abbott EP technologies, as well as, accurate technical support/troubleshooting, project and/or territory management, general field image representation for Abbott, and field input to EP product management groups. Will function as an expert resource for covering clinical studies/procedures, handling challenging technical/protocol troubleshooting scenarios, critical software or product testing, product or project advisory boards, and high-profile presentations while collaborating with the sites and other cross-functional partners on EP clinical studies.

WHAT YOU'LL DO

Provide field support for clinical research related enrollment and procedures in specified therapy area.

Serve as a technology, protocol and clinical trial procedure expert and resource Abbott stakeholders, physicians, and research personnel at the site.

Maintain and develop a productive clinical territory:

Develop and maintain knowledge of clinical sites in the assigned territory.

Understand and assess investigators' interests and qualifications.

Identify appropriate investigators as defined by study-specific requirements and by the applicable regulatory code.

Maintain open communication and relationships with key site personnel including the Principle Investigator, Research Coordinator, as well as regulatory and legal personnel.

Proactively and critically examine ways to enhance overall clinical trial performance.

Facilitate communication between clinical sites and other Abbott clinical staff (e.g., CSL, CRA, study team, Contracts Associate), as needed.

Manage the following aspects of study progress:

Start Up

Nominate, approach, and complete qualification processes including establishing site/sponsor expectations for study execution.

Facilitate contract/budget escalations as part of the start-up process.

Train facility staff regarding protocol requirements and technology.

Enrollment

Develop site-specific strategies to promote appropriate patient enrollment.

Identify site successes and challenges and assist in implementing troubleshooting techniques that promote study goal achievement.

Provide ongoing feedback concerning all aspects of study progress, specifically enrollment and procedure related, for the purpose of developing and implementing strategies that will optimize patient safety and contribute to organizational and corporate goals/objectives.

Provide support for all study-related aspects to research partners, including but not limited to the following questions : technical, protocol, standard of care, clinical trial reimbursement, etc.

Responsible for product reporting and troubleshooting with customers and field personnel within the BU clinical research portfolio

Work with territory Clinical Site Leads to share best practices and develop capabilities to optimize trial data quality

Collaborate with and provide feedback to Clinical Scientists, study teams, and Clinical Site Leads on study design and procedure and product experiences.

Collaborate with Clinical Affairs, Medical Affairs, R&D, marketing and commercial teams to support and advance key EP projects.

Act as resource in corporate product education as it relates to investigative technologies, as necessary: development and review of training materials, presentations, regional and national product launches, and BU commercial field education.

Function as a “pipeline” between Abbott and the medical community, constantly communicating important information to customers, within the Clinical Affairs group and to other departments (product planning, med affairs, engineering, marketing and education). This includes providing product feedback, comments and suggestions and Competitive information to the Product Planning and Marketing groups.

Proactively, and with minimal oversight, facilitate sustained strong performance and capabilities of study sites within their territory.

Use critical thinking to identify issues, address them, and create plans to augment success or prevent recurrence of variances from site expectations.

Work with sites to develop capabilities to take on more complex trials, or larger volume of trials.

Communicate to BU FCA Management and study team proactively and in a timely manner, all study and site updates critical to clinical priorities.

Identify and share best practices for territory management.

EDUCATION AND EXPERIENCE YOU'LL BRING

Bachelor's Degree in engineering, biological sciences, or a related field, OR equivalent or related experience in cardiology or clinical research.

Typically 5 or more years of progressively more responsible relevant clinical work experience in the cardiovascular field.

High level of competency in cath lab and operating room protocol and procedures.

Ability to work in a highly matrixed and geographically diverse business environment.

Ability to work within a team and as an individual contributor in a fast-paced, changing environment.

English language fluency in reading and writing

Exceptional presentation and influence skills.

Ability to travel approximately 90%, including internationally.

WORKING AT ABBOTT

At Abbott, you can do work that matters, grow, and learn, care for yourself and family, be your true self and live a full life. You will have access to:

Career development with an international company where you can grow the career you dream of .

A company recognized as a great place to work in dozens of countries around the world and named one of the most admired companies in the world by Fortune.

A company that is recognized as one of the best big companies to work for as well as a best place to work for diversity, working mothers, female executives, and scientists.

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