

Senior Functional Analyst

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Company: Telenet

Location: Mechelen

Category: computer-and-mathematical

Telenet is Flanders' leading Telco provider with a portfolio of 3 million customers in internet, telephone, mobile and digital television. We are presently looking for a **Senior Functional Analyst**. This person will join our teams that examine, enhance, and apply our customer journeys.

Working in the Product Journey Tribe

Telenet operates on an agile framework. In each team, analysts, developers, and testers collaboratively work as a single entity for mutual support. We also adopted a hybrid way of working (active based) to take care of your work-life balance.

The **Senior Functional Analyst** we are looking for will be working in our Product Journey Tribe with the Workforce Management Squads (appointments and installation applications). The Workforce Management Squads focus on the appointment journey for our customers in-home/outdoor services and maintaining network quality. In collaboration with our partners, we deliver solutions to get our customers up and running as smooth as possible. We collaborate closely with architects, business, and process analysts to design reliable and scalable solutions.

As a **Senior Functional Analyst** you'll translate business needs into requirements (functional and non-functional). You align closely with stakeholders (business and technical). You embed the designed solution into the existing application landscape while monitoring its quality and the sustainability.

What we have to offer

You are about to become a part of an embracing organization that greatly values your

contribution. This company also ensures your work environment aligns perfectly with your requirements. This allows you to develop while taking care of your **work-life balance**. What else we throw into the tray?

All the space you need to further develop your expertise. We stimulate your personal growth with **internal mobility opportunities** and extensive learning opportunities, but you may just as well hit the pause button after a while or go in a completely different direction.

A varied job in which you produce tangible results and make your mark.

A competitive gross monthly salary that we complement with a host of fringe benefits, such as

meal vouchers & ecocheques

a hospitalization and group insurance

a laptop, cell phone, phone plan

mobility plan

The fine company of colleagues who are just as passionate as you.

Opportunity to work from home.

Discounts on Telenet products.

A stimulating work environment where you can indulge in the latest technologies.

We are specifically looking for a Senior Functional Analyst

Ideally you have:

minimum 10 years relevant experience in an IT environment, 5 of which as a Functional Analyst. Ideally you have experience in a telco or utility company

a structured way of working, a keen eye for detail without losing the bigger picture

a pragmatic approach to analytic work

you improve the atmosphere and cooperation between colleagues and has also a sense of personal responsibility

the ability to work autonomously. Do you have questions? Don't be afraid to ask.

a dynamic mindset, open to ever-changing environments

an excellent knowledge of English. Knowledge of Dutch is highly appreciated.

You are also able to express yourself clearly to colleagues and clients: you can adapt your language according to who's listening. This means you can translate and explain your analysis to junior developers.

#LI-sb

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