

Senior IT Business Analyst

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Company: Euroclear

Location: Belgium

Category: computer-and-mathematical

Division CISO

As a global critical financial infrastructure, the protection of Euroclear information and assets is fundamental to the company's' business. Security is at the core of our services, firmly embedded in the management systems and processes of the company. You will be joining our Chief Information Security Office (CISO) in charge of putting in place the required controls to protect our information assets adequately and effectively.

Senior IT Business Analyst

Responsibilities

Develops effective relationships with business units, divisions, or groups of users.

Ensures required business services are identified, developed, and supported to the satisfaction of the business unit/division.

Establishes domain specific business knowledge and acts as the main point of contact for business support.

Acts as a liaison between IT development and design and the business units for the development and implementation of new systems and enhancement of existing systems

Evaluates new applications against business functional and non-functional requirements.

Evaluates new initiatives and evolving business requirements and recommends appropriate

alternatives and/or enhancements to current business solutions and systems.

Prepares communications and makes business presentations on business solutions and system enhancements and/or alternatives.

Understands the business drivers behind operational, functional, tactical, or strategic initiatives/changes and the added value these bring to the organization. Reflects this in proposing expert business advises and counsels for the definition of business IT solutions to the IT clients.

Leads requirements and process analysis for business cases and delivers options for viable business solutions.

Demonstrates understanding of the external market and internal clients and can leverage this to propose solutions meeting the business needs of internal and external stakeholders.

Role

Responsible for acting as the primary interface between IT teams and specific business/functional areas.

May lead the business scope definition of projects, interacting with the sponsor / customer to determine the strategy for the proposal and evaluate the feasibility

Is responsible for understanding and assessing a client's business operations, identifying issues and opportunities, and recommending appropriate business solutions. Ensures proper translation of business requirements and business processes into structured requirements documentation that satisfy the client's constraints and objectives.

Elicits business functional and non-functional requirements and create business process diagrams using the enterprise standard methodologies.

Facilitates the implementation and deployment of system changes to internal and external stakeholders by providing them with support, advice and guidance throughout the whole project life cycle.

Is the guardian, on behalf of the sponsor, of the project business scope and has the responsibility to highlight and control deviations from that scope.

Supports IT colleagues through the whole project development process, including the testing and deployment phases.

This job requires a good knowledge and understanding of company business operations, high analysis capability, and a thorough understanding of the IT development and implementation process, this gained on more than one significant business change project.

Incumbents are expert of the requirement elicitation and business analysis techniques and methodologies. They identify and apply best practice in their analysis and in leading the analysis of others.

May lead a small team of business analysts in progressing business cases or analysis for projects.

Contributes to the development of business cases and performs risks and impacts analysis, thereby engaging a wide range of stakeholders within business and IT. Persuades senior managers of the benefits of change in situation where there is resistance, and likely disruption to business.

Works and thinks at a high level with experience in a specific functional business environment and related IT systems.

Mainly focuses on business requirements and process analysis as well as implementation of changes regarding existing business processes and related IT solutions, but also provides support to the development of business cases and new initiatives.

Required Skills and Qualifications:

5+ year of experience as Business/Technical Analyst to be able to produce the required work products (or similar)

Excellent communication skills (listening, writing, and presenting) at all levels, from team members to senior management level.

Strong negotiation and conflict management skills

Critical thinking skills (evaluate multiple options to settle on a solution)

Flexibility to quickly adapt in case of unexpected change of priority.

Capacity to work autonomously and in close team collaboration.

Understanding of agile methodology and ability to work in an agile environment.

Good learning skills

Fluent in English (all communication channels)

Preferred Skills and Qualifications:

Working knowledge of PAM (Privileged Access Management) and LAM (Logical Access Management)

Understanding of CyberArk modules like AAM (Application Access Manager)

Scrum Master Skills

Experience on technical projects (To understand and build requirements around tools or technology implementation)

Experience in generating process documentation using Business Process Modelling Notation

Experience with BPMN or UML tools.

#LI-NS1

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