

# Belgium Jobs Expertini®

## ServiceNow

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Company: RED SAP Solutions

Location: Belgium

Category: computer-and-mathematical

### **\*\*ServiceNow Technical Expert - 12+ months - Belgium/Remote - Start May\*\***

We are looking for a ServiceNow expert to reinforce the SN Competency Centre and help to setup and operate the ServiceNow Platform and ITSM Tools.

#### **Responsibilities:**

1. Setup, administration and troubleshooting of the ServiceNow platform (including components such as MID servers) and the ITSM application
2. CMDB & Data Quality management
3. Monitoring, administration and troubleshooting of integrations of ServiceNow with other corporate systems
4. Managing ServiceNow releases from sub-production to production environments and version upgrades
5. Testing of new features, functionalities, and releases
6. Liaising with users and customers for incidents and requests
7. Liaising with ServiceNow for monitoring the ServiceNow platform and raising incidents to ServiceNow
8. Knowledge transfer with the team and others

#### **Requirements:**

ITIL foundation certified (and proven experience with ITIL processes)

ServiceNow System Administrator Certification

ServiceNow Implementation Specialist Certification

Experience with ITSM tools

**Project details:**

Start: Mid-May

Duration: 12 months (+ option to extend)

Workload: 5 days per week

Location: Belgium, Remote

Language: English or French

**Reference**

CR/116784\_1712765894

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**Cross References and Citations:**

1. [ServiceNow Environmentaljobs Jobs Belgium Environmentaljobs ↗](#)
2. [ServiceNow Transportationjobs Jobs Belgium Transportationjobs ↗](#)
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