

## **Solution Specialist - UK & DACH**

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Company: Hologic, Inc.

Location: Zaventem

Category: other-general

## **Solutions Specialist - UK & DACH**

**Role location :** Zaventem, Belgium

Here at Hologic the opportunities to grow, progress and unleash your talents are immense. Join us in a role that will affect the lives of millions. Unleash your true potential and drive your success in a company that is as ambitious and future focused as you are. As a Solutions Specialist, you will be the trusted partner for our customers based in the DACH countries and the UK to guide them and provide technical support on Hologic Breast and Skeletal Health products. You will own a solution to the challenges presented and will engage the relevant expertise when you require additional support. We are looking for a true team player passionate about communication and working in a diverse environment while maintaining a strong focus on customer experience.

### **KEY RESPONSIBILITIES**

Deliver excellent customer support & experience to end-users for both technical and application issues

Gather all information required that will assist in root cause analysis to ensure customer uptime

Participate in continuous improvement on our processes & service delivery

Take ownership to ensure a smooth customer experience

Willing to become a recognized and trusted expert in Hologic products

While remaining compliant, perform troubleshooting and root cause analysis on advanced products and own next actions

## KNOWLEDGE, SKILLS & EXPERIENCE

Fluent verbal and written English and German language skills are essential

Customer Support Experience

Adaptability in a fast pace growing and changing environment

Excellent communication and analytical skills

Ability to work independently, with sense of initiative and a hands-on approach

Having biomedical background will be advantageous

So why join Hologic?

We are committed to making Hologic the company where top talent comes to grow. For you to succeed, we want to enable you with the tools and knowledge required and so we provide comprehensive training when you join as well as continued development and training throughout your career.

We offer a competitive salary and annual bonus scheme, one of our talent partners can discuss this in more detail with you.

If you think you have the right skills and experience and want to join our team, apply today.

We can't wait to hear from you!

#LI-KP1

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## Cross References and Citations:

**1. Solution Specialist - UK & DACH** [Cardiologistjobs Jobs ZaventemCardiologistjobs](#)



**2. Solution Specialist - UK & DACH** [Dataanalyticsjobs Jobs ZaventemDataanalyticsjobs](#)



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