

## System Engineer in SAP Infrastructure

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## System Engineer in SAP Infrastructure

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Who you're gonna call when you start an SAP project? The SAP Core Technology Service team.

**Behind every SAP system that runs smoothly** at our clients, there is a substantial amount of **work done behind the scenes** and screens. In fact, that's the main mission of this team: making sure that there are solid foundations from the very beginning. We're not just Gold-Certified SAP gurus and long-time SAP collaborators. At Delaware, we have always set the bar high in **ensuring continuity in our services by delivering structured assistance**. One of our key priorities is **offer clients support**, both before and after an SAP implementation.

And that's where you come in! Can you help us ensure that all things SAP keep running like a well-oiled machine?

**Apply for System Engineer in SAP Infrastructure!**

**Thank you for your application.**

**We will get back in touch with you soon! Have a great day!**

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## What will you be doing as a system engineer in SAP infrastructure?

Here are some of the things you'll be doing if you put on your System Engineer cap:

As an SAP Infrastructure System Engineer, you lay the **foundations** to a migration project.

You'll work at the intersection between software and hardware. On top of a System

Engineer, we might as well call you a System **Architect**

You're in charge of **maintaining the SAP systems** implemented at our customers. It goes without saying that you'll be working with the most **up-to-date technologies**. Technology never stands still, and neither will you. You closely monitor the **evolutions** of your customers and SAP alike.

When a project is finished, your team also provides **aftercare** and **support**. Working from the **3rd line support**, you'll assess the urgency and nature of the issue, requesting additional information if necessary. You look for a solution or workaround for the issues, with the support of your delaware colleagues.

Your motto? 'Leave no ticket behind!' You follow through on all tickets **from start to finish**

You're not satisfied until the user's issue has been resolved – needless to say, within the

**SLA** that is in place for the customer concerned.

You'll work **shoulder to shoulder with our vendors and clients**. Like a true chess player, you contemplate your strategy wisely and always think several steps ahead. That's why they will rely on you as a solid sparring partner.

You'll be given the opportunity to **grow your knowledge on SAP**. Though some extensive on-the-job **training**. You'll learn about new technologies, keep developing your skills and share your experience with younger colleagues. By the way, did we mention that delaware is Belgium's biggest SAP implementation partner?

Today, we have offices in Gent, Antwerpen, Wavre, Kortrijk and Lummen. As a System Engineer, your 'home base' will be the Gent or Kortrijk office, where most of the team is based. But don't worry, your customers will only be one ticket away!

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