

Technology Business Management (TBM) - IT Business Consulting Specialist

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Company: Euroclear

Location: Belgium

Category: other-general

Division: Technology Management Services (TMS)

Technology Business Management (Financial planning) - IT Business Consulting Specialist

Be a trusted advisor for IT and non-IT partners, by constantly following & facilitating internal needs, whilst incorporating external best practices and industry standards where relevant and applicable to Euroclear. Supports the organization in meeting our IT objectives aligned with our Corporate objectives.

Develops effective relationships / processes / system with business units, divisions or groups of users, and uses influence for transversal alignment across the organization.

Ensures required services are identified, developed and sustained to the satisfaction of the business unit/division.

Identifies gaps in processes and actively looks for efficient solutions, simplification and/or industrialization in collaboration with IT Divisions and non-IT partners to ensure value delivery by the process where TMS is process owner.

CIO Management Office activities & processes

- Technology business Management (TBM): Provides actionable financial information and advises to Technology decision makers, Finance and business leaders.
- Portfolio Management: Ensure a strong alignment of the IT investments with the CSD Strategic and (Group) Business Objectives & transparency on the decisions taken and

costs. Run GTSC/Portfolio governance.

- IT Sourcing Strategy: Steer Sourcing Strategy for all IT organization (Sourcing and Vendor Management, License and Software Asset Management, Request and Order Center of Excellence)
- People and Communication: Supports the IT Divisions as trusted partner and advisor on key people topics & IT communication.
- Partner Relationship Management: Manage Business – IT Relationship & Service Agreements, including quarterly service performance reviews and review of the yearly Service Delivery Plan, in close collaboration with the Service & Business Relationship Managers in IT.
- Transformation Office: Facilitate transparency for IT transformation delivery, communicate and report on IT transformation and its progress, give the pace to increase impact of the IT transformation for long-term outcome.
- UK, France & Poland: Local representative of all activities, act as a relay of global team, can manage local specific activities on demand.

Contribute in operational, tactical or strategic analysis of a company's total business in relation to used technology.

Take part to identify strategic capabilities (processes, skills, needed to create and sustain one or more sources of competitive advantage.

Role – key responsibilities

TBM activities:

Conduct financial modelling, monitoring, budgeting and forecasting tasks in relation to technology expenses, for all costs linked to technology activities

Gather and analyze data to identify trends and opportunities, conduct financial forecast analysis to assist in future business planning

Assist in the preparation of financial research and analysis for use in the development of business strategies and tactics

Support the department in optimizing the data analysis and reporting tools

Support the department in maintaining up to date documentation on processes, procedures and best practices

Support the department in maintaining a strong control environment

Requirements:

Proven experience in Technology Business Management or in a related role with experience in cost management and financial analysis

Strong financial analysis skills, including the ability to manage budgets and perform cost analysis

Proficiency in data analysis tools and techniques, including data visualization tools (PowerBI knowledge required) and spreadsheet software.

Meticulous attention to detail to ensure accuracy in financial analysis & reporting

Excellent written and verbal communication skills

Strong collaboration and interpersonal skills to work effectively across divisions and locations

Experience with documenting processes, controls and best practices

Familiarity with technology infrastructure, software and services commonly used in the industry

Knowledge of IT governance frameworks and best practices is a plus

Complexity & Problem Solving: Handles standard & non-standard situations with a low level of uncertainty situation, covering several but known domains of expertise. Look how current procedures and processes and can be improved within domain.

Decision Making: Collects and provides the necessary information, use knowledge and expertise to support the decision process in own domain. Makes step improvements within the operational domain

Strategic Approach/Impact: Focuses on execution in his/her domain, while looking for step improvements to defined processes and methods. Runs and maintains the operational process

Stakeholders Management: Builds and maintains operational network of relationships, mainly with peers. Influences in own domain of expertise, on well defined tactical or technical

matters. Takes action to resolve conflicts with appropriate level of support from peers and/or management

Autonomy & Leadership: Works autonomously on domain of medium scope. Organises, coordinates and plans own activities independently according to stakeholders constraints. Provides feedback to management on activity progress. Has full autonomy on the decisions to be taken within domain under own responsibility

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