

## User Engagement Consultant

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Company: OMP

Location: Belgium

Category: computer-and-mathematical

### Your challenge

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### Your team

As a User Engagement Consultant, you'll join the Delivery team, as part of our Customer Solutions organization. The Delivery team delivers the solution and assists customers before, during, and beyond implementation. Once the global design is approved, all project team members join forces to implement all composing elements of the solution and provide flawless integration. User Engagement initiatives, training, documentation, and coaching enable customers to understand the solution and use it to its full potential.

### Your profile

We are looking for someone who meets the following qualifications:

A Master's degree in Engineering, Business, Supply Chain, or Logistics.

The ability to map complex, interconnected problems into clear and structured flow charts.

Outstanding communication skills in English.

Excellent presentation skills.

The flexibility to align your presentation with your audience's knowledge.

An analytical approach.

A patient and a critical mindset.

The commitment to try and unveil the root cause of every issue and question.

Good people skills.

An easily approachable and trustworthy personality.

The ability to motivate others and maintain project momentum despite setbacks.

The right combination of pragmatism, persistence, creativity, and insightfulness for the situation.

Bonus points if you have:

A background in supply chain planning.

Experience in the configuration and deployment of functionalities in our OMP solution.

Comprehensive knowledge of supply chain processes in one of OMP's core industries: chemicals, consumer goods, life sciences, metals, paper, plastic film & packaging.

### **Soft skills**

Communicative Problem solver Team player Pragmatic Proactive

### **Hard skills**

Supply chain knowledge Presentation skills

### **Language skills**

#### **Required:**

English

#### **A plus:**

Dutch French German

### **Your future**

At OMP, we're eager to find your best career fit. Our talent management program supports your personal development and empowers you to build a career in line with your ambitions.

Many of our team members who start as User Engagement Consultants grow into roles in user engagement management, project management, or team management.

### **Our offer**

At OMP, we offer more than just a job. We put people first and inspire you to become the best version of yourself.

**International** : A growing global company, worldwide career opportunities, and multicultural teams

**Benefits** : An attractive salary package including an optional company car, a bike incentive program, additional extralegal vacation days, and other competitive benefits

**Flexibility** : Teleworking, flexible hours, and lots of autonomy

**Lifelong learning** : A custom training and development track, an extensive coaching program, and on-the-job learning

**Empowerment** : Room for initiative and creativity and an emphasis on entrepreneurship

**Innovation** : Encouragement to think differently through cross-team collaboration and innovation challenges

**Well-being** : A caring and inspiring environment, promoting a happy and healthy lifestyle through a wide range of facilities and activities

**Teamwork** : Join a team that lifts you up and learn from the best

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